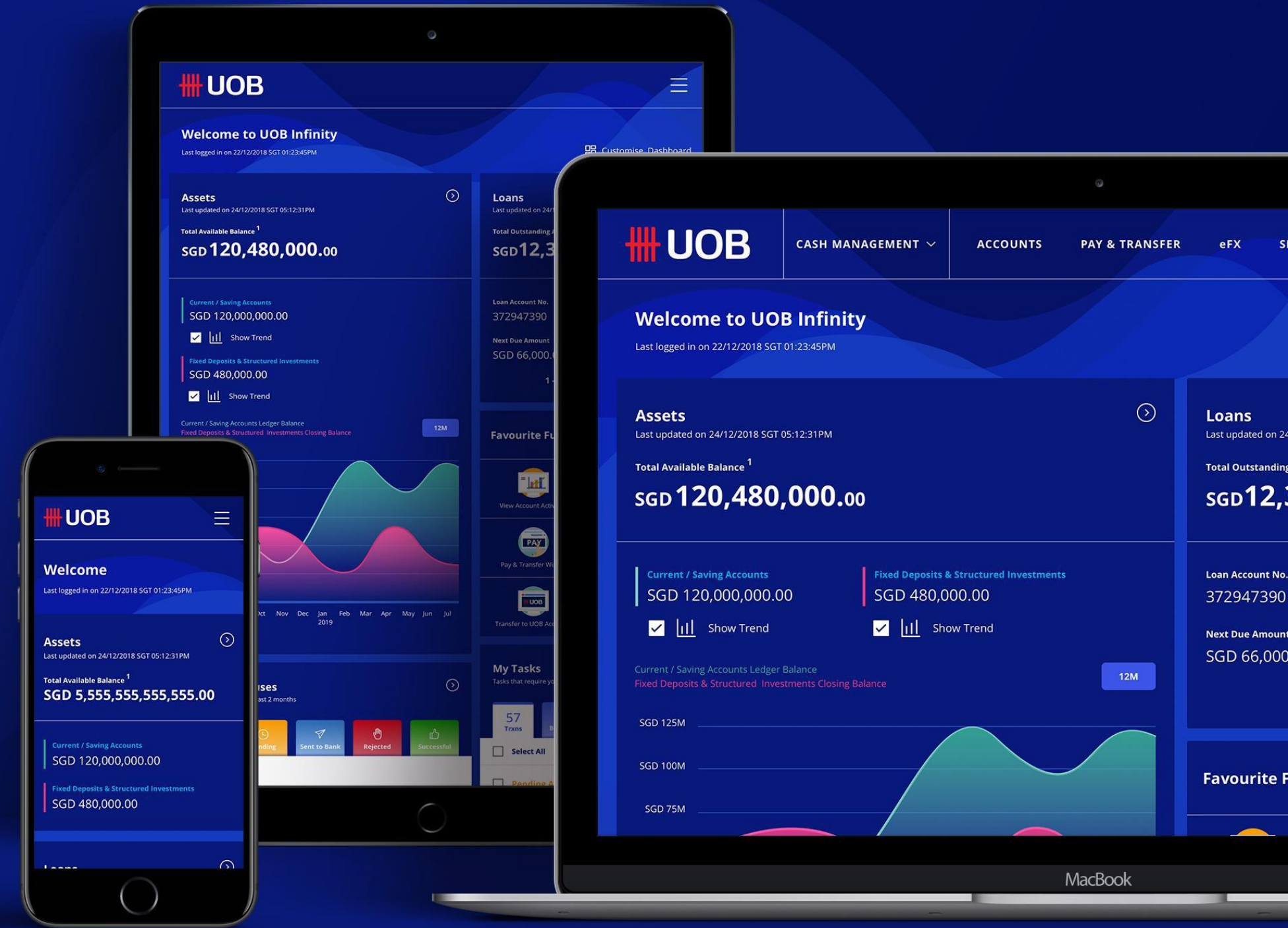


Panduan Pengguna INFINITY



Lacak Pembayaran (SWIFT GPI)

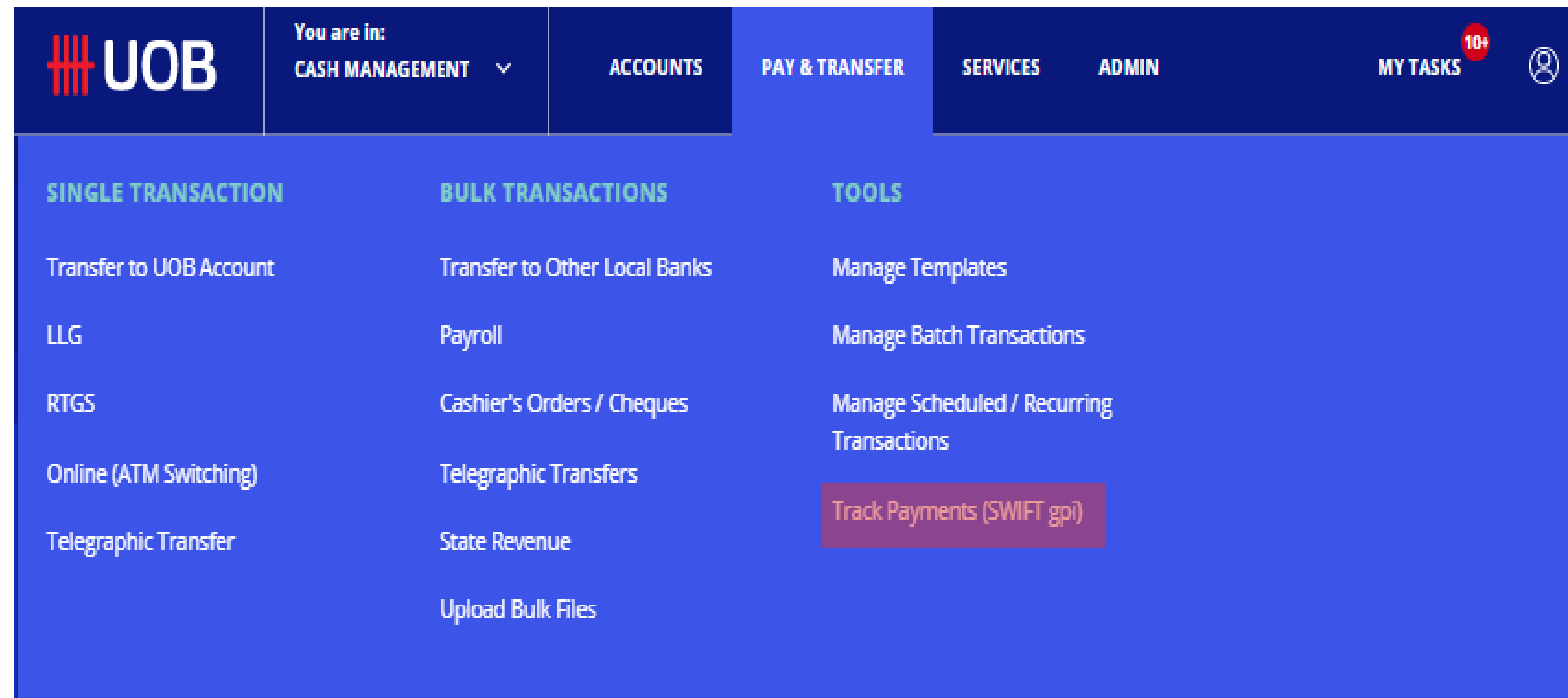
Lacak Pembayaran (SWIFT GPI)

Ringkasan

- 1 Apa itu “Lacak Pembayaran (SWIFT gpi)”
- 2 Bagaimana melacak Transfer Telegrafik Keluar
- 3 Bagaimana melacak Transfer Telegrafik masuk
- 4 Bagaimana melihat detail transaksi

Apa itu “Lacak Pembayaran (SWIFT GPI)”?

Fitur ini memungkinkan pengguna untuk melakukan pelacakan menyeluruh atas uang masuk/keluar untuk pembayaran lintas-batas mereka yang mencakup transaksi Transfer Bank/MT103/MT202. Anda juga dapat melacak transfer telegrafik yang dikirimkan melalui cabang. Fitur ini juga tersedia di aplikasi mobile UOB Infinity.



The screenshot displays the UOB online banking interface. The top navigation bar includes the UOB logo, a dropdown menu for 'You are in: CASH MANAGEMENT', and several menu items: 'ACCOUNTS', 'PAY & TRANSFER' (which is highlighted), 'SERVICES', and 'ADMIN'. On the right side of the navigation bar, there is a 'MY TASKS' button with a '10+' notification and a user profile icon. Below the navigation bar, the main content area is divided into three columns: 'SINGLE TRANSACTION', 'BULK TRANSACTIONS', and 'TOOLS'. The 'SINGLE TRANSACTION' column lists 'Transfer to UOB Account', 'LLG', 'RTGS', 'Online (ATM Switching)', and 'Telegraphic Transfer'. The 'BULK TRANSACTIONS' column lists 'Transfer to Other Local Banks', 'Payroll', 'Cashier's Orders / Cheques', 'Telegraphic Transfers', 'State Revenue', and 'Upload Bulk Files'. The 'TOOLS' column lists 'Manage Templates', 'Manage Batch Transactions', 'Manage Scheduled / Recurring Transactions', and 'Track Payments (SWIFT gpi)', which is highlighted with a red background.

SINGLE TRANSACTION	BULK TRANSACTIONS	TOOLS
Transfer to UOB Account	Transfer to Other Local Banks	Manage Templates
LLG	Payroll	Manage Batch Transactions
RTGS	Cashier's Orders / Cheques	Manage Scheduled / Recurring Transactions
Online (ATM Switching)	Telegraphic Transfers	Track Payments (SWIFT gpi)
Telegraphic Transfer	State Revenue	
	Upload Bulk Files	

Cara Melacak Transfer Telegrafik Keluar

Dari pilihan menu di atas, arahkan kursor ke "Bayar & Transfer" dan pilih "Lacak Pembayaran (SWIFT GPI)" di bawah kolom "Alat".

1. Pilih Jenis Transaksi untuk melacak pembayaran "Transfer Telegraphic keluar".
2. Pilih nomor rekening asal dan tanggal transaksi. Anda diperbolehkan untuk memilih rentang tanggal jika Anda tidak dapat mengingat tanggal transaksi yang diinginkan. Anda dapat melacak transaksi sebelumnya, hingga 180 hari ke belakang.
3. Informasi ini opsional tetapi akan membantu memberikan hasil pencarian yang lebih spesifik:
 - Nama Penerima Pembayaran
 - Nomor Penerima Pembayaran
 - Negara Bank asal
 - Nama Bank, Kode BIC SWIFT, Kota
 - Mata Uang dan rentang jumlah
 - Bank Referensi dan Referensi Pelanggan
 - Status SWIFT GPI (sukses, sedang diproses, Tidak dapat dilacak lagi, Ditahan)
4. Klik tombol "Pencarian" untuk melihat detail transaksi

Track Payments (SWIFT gpi)

* Mandatory Fields

Transaction Type

Outward Telegraphic Transfer / MEPS

Inward Telegraphic Transfer / MEPS (Credited)

Inward Telegraphic Transfer / MEPS (In-transit)

Search Criteria

Account Name, Currency, or Account Number *
RonAccNick SGD 3513220403

Transfer Date *
01/01/2020 - 29/02/2020

01/01/2020 - 29/02/2020

Today Yesterday Last 7 days Last 30 days Select Date Range

January 2020 February 2020

Cancel Clear Apply

Advanced Search (Optional)

Payee Name

Payee Account Number

Bank Country

Bank Name, SWIFT BIC Code, City

Currency

Amount Range

Bank Reference

Customer Reference

SWIFT gpi Status

Cancel Search

Cara Melacak Transfer Telegrafik Kedalam

Untuk transaksi yang dikreditkan

Dari pilihan menu di atas, arahkan kursor ke "Bayar & Transfer" dan pilih "Lacak Pembayaran (SWIFT GPI)" di bawah kolom "Alat".

1. Pilih "Transfer Telegraf masuk/ (diKreditkan)".
2. Pilih nomor rekening yang digunakan untuk menerima transaksi dan tanggal transaksi. Anda diperbolehkan untuk memilih rentang tanggal jika Anda tidak dapat mengingat tanggal transaksi yang tepat. Anda dapat melacak transaksi sebelumnya, hingga 180 hari ke belakang.
3. Informasi ini opsional tetapi akan membantu untuk memberikan hasil pencarian yang lebih spesifik:
 - Nama Penerima Pembayaran
 - Negara Bank asal
 - Nama Bank, Kode BIC SWIFT, Kota
 - Mata Uang dan rentang jumlah yang dikreditkan
 - Bank Referensi dan Referensi Pelanggan
 - Nomor Pelacakan SWIFT (UETR)
4. Klik tombol "Pencarian" untuk melihat detail transaksi

Transaction Type	Account Name, Currency, or Account Number *	Transfer Date *
<input checked="" type="radio"/> Inward Telegraphic Transfer / MEPS (Credited)	RonAccNick SGD 3513220403	01/01/2020 - 29/02/2020

Transaction Type	Account Name, Currency, or Account Number *	Transfer Date *
GLS SEAFOOD 21Jan19 1725hrs GLS SEAFOOD PTE LTDXXXXXXUAT1	SGD 3513220403	
GLS SEAFOOD PTE LTDXXXXXXUAT1 GLS SEAFOOD PTE LTDXXXXXXUAT1	SGD 3513447017	
GLS SEAFOOD PTE LTDXXXXXXUAT1 GLS SEAFOOD PTE LTDXXXXXXUAT1	SGD 3513447033	
GLS SEAFOOD PTE LTDXXXXXXUAT1 GLS SEAFOOD PTE LTDXXXXXXUAT1	SGD 3513447068	

Advanced Search (Optional)

Payer Name: Afghanistan, Aland Islands, Albania, Algeria

Bank Country: [Dropdown]

Bank Name, SWIFT BIC Code, City: [Search]

Credited Currency: SGD [Dropdown]

Amount Range: [Search]

Bank Reference: [Search]

Customer Reference: [Search]

SWIFT Tracking Number (UETR): [Search]

From Amount: [Input]

To Amount: [Input]

Cancel Clear Apply

Cancel Search

Cara Melacak Transfer Telegrafik Kedalam

Untuk transaksi yang in-transit

Dari pilihan menu di atas, arahkan kursor ke "Bayar & Transfer" dan pilih "Lacak Pembayaran (SWIFT GPI)" di bawah kolom "Alat".

1. Pilih "Transfer Telegraf masuk / (dalam perjalanan)".
2. Harap masukkan UETR dari transaksi yang ingin Anda lacak. UETR adalah singkatan dari Unique End-to-end Transaction Reference.
3. Klik tombol "Pencarian" untuk pelacakan transaksi ke dalam.
4. Jika transaksi berhasil dikreditkan ke akun Anda, Anda akan melihat kotak modal yang meminta Anda untuk memulai pemeriksaan dari menu "Transaksi Masuk (Dikreditkan)".

The screenshot shows a web form titled "Track Payments (SWIFT gpi)". It has a blue header. Below the header, there is a section for "Transaction Type" with three radio button options: "Outward Telegraphic Transfer / MEPS", "Inward Telegraphic Transfer / MEPS (Credited)", and "Inward Telegraphic Transfer / MEPS (In-transit)". A red callout box with the number "1" points to the "In-transit" option. Below this is a "Search Criteria" section with a text input field containing the UETR "8b0463e9-5407-4449-bce9-35fea16bda2b". A red callout box with the number "2" points to this input field. At the bottom of the form are two buttons: "Cancel" and "Search". A red callout box with the number "3" points to the "Search" button.

The screenshot shows a modal dialog box titled "Inward Transaction (Credited)" with a close button (X) in the top right corner. The main text inside the dialog reads: "You have entered a UETR for a transaction that has been successfully credited. Please use the Inward Telegraphic Transfers / MEPS (Credited) Option for complete details." At the bottom of the dialog is a blue "OK" button. A red callout box with the number "4" points to this "OK" button.

Cara Melihat Detail Transaksi

1. Anda dapat menyaring hasil pencarian berdasarkan nama pembayar/penerima, jenis mata uang, jumlah, UETR, nomor referensi nasabah, Bank Referensi dan status.
2. Klik tombol tindakan untuk melihat detail transaksi.

The screenshot displays the 'Track Payments (SWIFT gpi)' interface. At the top, there is a blue header with the title 'Track Payments (SWIFT gpi)'. Below the header is a red filter bar containing buttons for 'Payer / Payee', 'Currency', 'Amount', 'UETR', 'Customer Reference', 'Bank Reference', 'Status', and 'Clear Filter(s)'. A red box with the number '1' highlights the 'Payer / Payee' button.

Below the filter bar, the main content area shows the title 'RonAccNick 3513220403 SGD' and the text '4 outward transactions between 01/01/2020 and 29/02/2020'. A 'Customise View' button is located in the top right corner of the main content area. A red box with the number '2' highlights this button.

The main content area contains a table with the following columns: Payee, Transaction Currency, Transaction Amount, Transfer Date, SWIFT Tracking Number (UETR), Customer Reference, SWIFT gpi Status, and Action. The table lists four transactions:

Payee	Transaction Currency	Transaction Amount	Transfer Date	SWIFT Tracking Number (UETR)	Customer Reference	SWIFT gpi Status	Action
MR DUMMY 718294719 OCBCSGS0XXX	SGD	1956	24/01/2020	2402aeb6-3d1a-4801-bd04-cf7ce6c583de	FT20010001168641	On Hold	⋮
MR DUMMY 718294719 OCBCSGS0XXX	SGD	1955	24/01/2020	bffb1874-abbe-4749-ae22-dc909b69cd7b	FT20010001168535	On Hold	⋮
IAFT Unlike Txns 3519022182 IRVTUS30XXX	SGD	35.22	15/01/2020	07a5a270-1374-4bec-8694-1d623568d367	PY0000000003	In Progress	⋮
Zhang Xue Qi 456789123 IRVTUS30XXX	SGD	35.21	15/01/2020	85b86788-c301-4a7c-890d-a645c2081067	PY0000000002	In Progress	⋮

At the bottom of the main content area, there is a 'Back' button and the text '1 - 4 of 4 Transaction(s)'. A red box with the number '2' highlights the 'Action' column of the second transaction row, which points to a 'Track Payments (SWIFT gpi)' button.

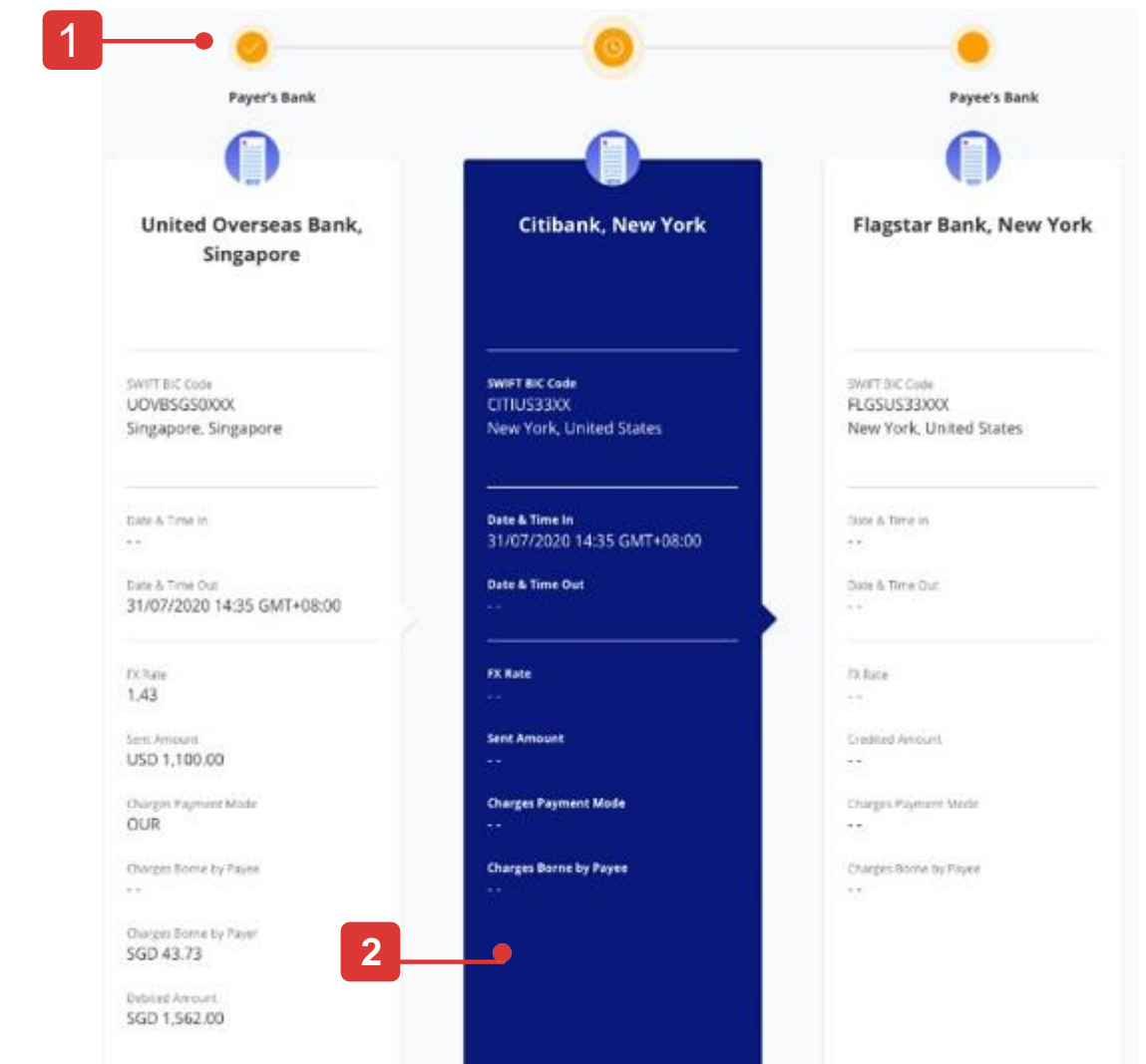
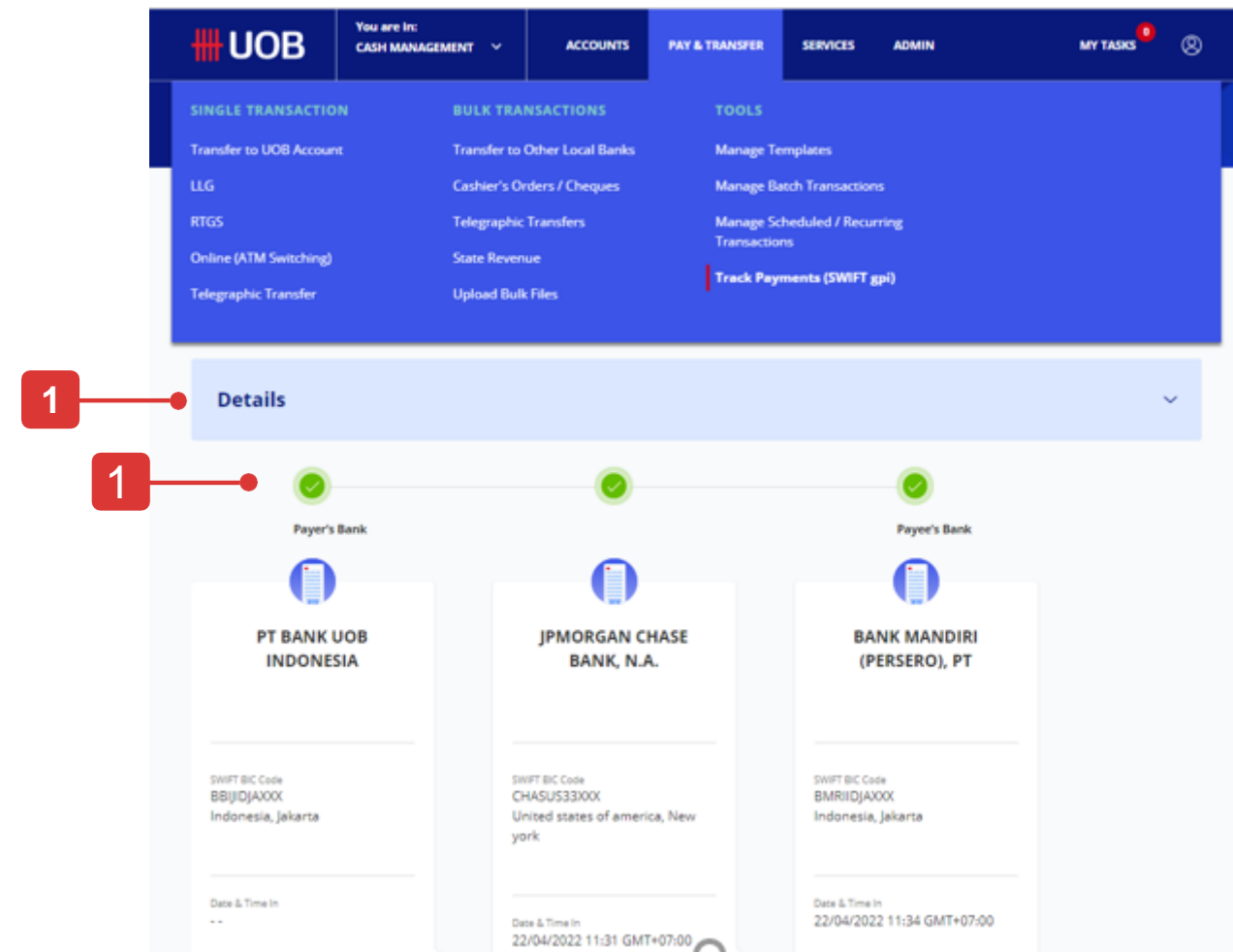
A 'Customise View' dialog box is open on the right side of the screen. It contains the text 'You can choose between 2 to 7 columns to display.' and a list of columns with checkboxes: Payee, Transaction Currency, Transaction Amount, Transfer Date, and SWIFT Tracking Number (UETR). All checkboxes are checked. The dialog box has 'Cancel', 'Clear', and 'Apply' buttons at the bottom.

Cara Melihat Detail Transaksi

1. Status transaksi ditampilkan di bagian atas ringkasan dan di atas setiap nama bank tujuan transaksi.

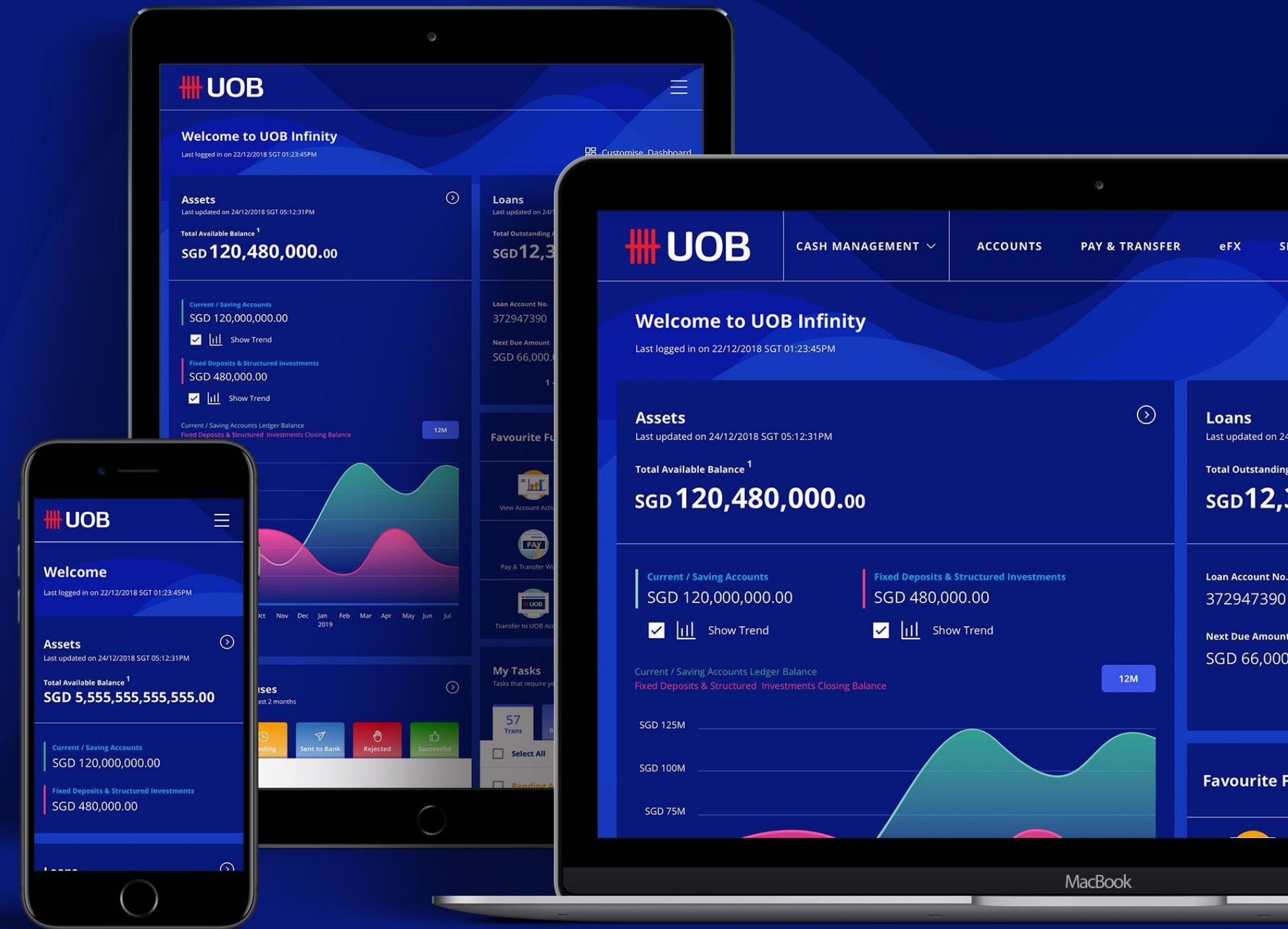
- Hijau – selesai
- Oranye – sedang diproses/pending
- Red – ditolak
- Abu – tidak dapat dilacak (misal: pembayaran masuk ke Bank non-SWIFT)

2. Kolom biru mengindikasikan pembayaran sedang berada di mana.



INFINITY

User Guide



Track Payments (SWIFT GPI)

Track Payments (SWIFT GPI)

Overview

- 1 What is “Track Payments (SWIFT GPI)”
- 2 How to Track Outward Telegraphic Transfer
- 3 How to Track Inward Telegraphic Transfer
- 4 How to View the Transaction Details

What is “Track Payments (SWIFT GPI)”?

This feature allows users to do end-to-end tracking of their incoming/outgoing cross-border payments which includes Telegraphic Transfers/MT103/MT202 transactions.

You can also track telegraphic transfers submitted over the counter.

This feature is also available in UOB Infinity mobile app.

The screenshot displays the UOB online banking interface. The top navigation bar includes the UOB logo, a dropdown menu for 'You are in: CASH MANAGEMENT', and several menu items: 'ACCOUNTS', 'PAY & TRANSFER', 'SERVICES', 'ADMIN', and 'MY TASKS' (with a '10+' notification badge). Below the navigation bar, the interface is organized into three columns: 'SINGLE TRANSACTION', 'BULK TRANSACTIONS', and 'TOOLS'. The 'TOOLS' column contains several options, with 'Track Payments (SWIFT GPI)' highlighted in a red box.

SINGLE TRANSACTION	BULK TRANSACTIONS	TOOLS
Transfer to UOB Account	Transfer to Other Local Banks	Manage Templates
LLG	Payroll	Manage Batch Transactions
RTGS	Cashier's Orders / Cheques	Manage Scheduled / Recurring Transactions
Online (ATM Switching)	Telegraphic Transfers	Track Payments (SWIFT GPI)
Telegraphic Transfer	State Revenue	
	Upload Bulk Files	

How to Track Outward Telegraphic Transfers

From top menu bar, hover over “Pay & Transfer” and click select “Track Payments (SWIFT GPI)” under “Tools” column.

1. Select Transaction Type for tracking payments of “Outward Telegraphic Transfer”.
2. Select the originating account number and indicate the transaction date. You are allowed to indicate the date range if you cannot remember the exact transaction date. You can search past transactions, up to 180 days from current day.

3. These information are optional but it will help to produce a more specific search result:

- Payee Name
- Payee Account Number
- Bank Country
- Bank Name, SWIFT BIC Code, City
- Currency and Amount Range
- Bank Reference and Customer Reference
- SWIFT GPI Status (completed, In progress, No longer Traceable, On hold)

4. Click “Search” button to proceed with transaction details.

Track Payments (SWIFT gpi)

* Mandatory Fields

Transaction Type

Outward Telegraphic Transfer / MEPS

Inward Telegraphic Transfer / MEPS (Credited)

Inward Telegraphic Transfer / MEPS (In-transit)

Search Criteria

Account Name, Currency, or Account Number *
RonAccNick SGD 3513220403

Transfer Date *
01/01/2020 - 29/02/2020

01/01/2020 - 29/02/2020

Today Yesterday Last 7 days Last 30 days Select Date Range

January 2020 February 2020

S M T W T F S S M T W T F S

29 30 31 1 2 3 4 26 27 28 29 30 31 1

5 6 7 8 9 10 11 2 3 4 5 6 7 8

12 13 14 15 16 17 18 9 10 11 12 13 14 15

19 20 21 22 23 24 25 16 17 18 19 20 21 22

26 27 28 29 30 31 1 23 24 25 26 27 28 29

Cancel Clear Apply

Advanced Search (Optional)

Payee Name

Payee Account Number

Bank Country

Bank Name, SWIFT BIC Code, City

Currency

Amount Range

Bank Reference

Customer Reference

SWIFT gpi Status

Cancel Search

How to Track Inward Telegraphic Transfers

For credited transactions

From top menu bar, hover over “Pay & Transfer” and click select “Track Payments (SWIFT GPI)” under “Tools” column.

1. Select “Inward Telegraphic Transfer/ (Credited)”.
2. Select your account number used for receiving the transaction and the transaction date. You are allowed to indicate the date range if you cannot remember the exact transaction date. You can search past transactions, up to 180 days from current day.

3. These information are optional but it will help to produce a more specific search result:

- Payee Name
- Bank Country
- Bank Name, SWIFT BIC Code, City
- Credited Currency and Amount Range
- Bank Reference and Customer Reference
- SWIFT Tracking Number (UETR)

4. Click “Search” button to proceed with transaction details.

Track Payments (SWIFT gpi)

* Mandatory Fields

Transaction Type

Outward Telegraphic Transfer / MEPS

Inward Telegraphic Transfer / MEPS (Credited)

Inward Telegraphic Transfer / MEPS (I

Search Criteria

Account Name, Currency, or Account Number *
RonAccNick SGD 3513220403

Transfer Date *
01/01/2020 - 29/02/2020

Transaction Reference	Amount	Currency	SWIFT Tracking Number (UETR)
GLS SEAFOOD 21Jan19 1725hrs GLS SEAFOOD PTE LTDXXXXXXUAT1	SGD	3513220403	
GLS SEAFOOD PTE LTDXXXXXXUAT1 GLS SEAFOOD PTE LTDXXXXXXUAT1	SGD	3513447017	
GLS SEAFOOD PTE LTDXXXXXXUAT1 GLS SEAFOOD PTE LTDXXXXXXUAT1	SGD	3513447033	
GLS SEAFOOD PTE LTDXXXXXXUAT1 GLS SEAFOOD PTE LTDXXXXXXUAT1	SGD	3513447068	

Advanced Search (Optional)

Payer Name

Bank Country

Bank Name, SWIFT BIC Code, City

Credited Currency
SGD

Amount Range

Bank Reference

Customer Reference

SWIFT Tracking Number (UETR)

Cancel Search

How to Track Inward Telegraphic Transfers

For in-transit transaction

From top menu bar, hover over “Pay & Transfer” and click select “Track Payments (SWIFT GPI)” under “Tools” column.

1. Select “Inward Telegraphic Transfer (In-transit)”.
2. Please provide the UETR of the transaction you wish to track. UETR stands for Unique End-to-end Transaction Reference.
3. Click “Search” button to provide tracking inward transaction.
4. If this transaction was successfully credited into your account, you will see a modal box requesting you to initiate the check from the “Inward Transaction (Credited)” menu.

Track Payments (SWIFT gpi)

* Mandatory Fields

Transaction Type

Outward Telegraphic Transfer / MEPS

Inward Telegraphic Transfer / MEPS (Credited)

Inward Telegraphic Transfer / MEPS (In-transit)

Search Criteria

SWIFT Tracking Number (UETR) *

8b0463e9-5407-4449-bce9-35fea16bda2b

Cancel Search

Inward Transaction (Credited) X

You have entered a UETR for a transaction that has been successfully credited. Please use the Inward Telegraphic Transfers / MEPS (Credited) Option for complete details.

OK

How to View the Transaction Details

1. You can filter the search result by Payer/payee Name, Currency, Amount, UETR, Customer Reference, Bank Reference and Status.
2. Click the action button to view the transaction details.

The screenshot displays the 'Track Payments (SWIFT gpi)' interface. At the top, there is a blue header with the title 'Track Payments (SWIFT gpi)'. Below the header is a red filter bar containing buttons for 'Payer / Payee', 'Currency', 'Amount', 'UETR', 'Customer Reference', 'Bank Reference', 'Status', and 'Clear Filter(s)'. A red box with the number '1' points to the 'Payer / Payee' button.

Below the filter bar, the main content area shows the title 'RonAccNick 3513220403 SGD' and the text '4 outward transactions between 01/01/2020 and 29/02/2020'. A 'Customise View' button is located in the top right corner of this section. A red box with the number '2' points to the 'Customise View' button.

The main content area contains a table with the following columns: Payee, Transaction Currency, Transaction Amount, Transfer Date, SWIFT Tracking Number (UETR), Customer Reference, SWIFT gpi Status, and Action. The table lists four transactions:

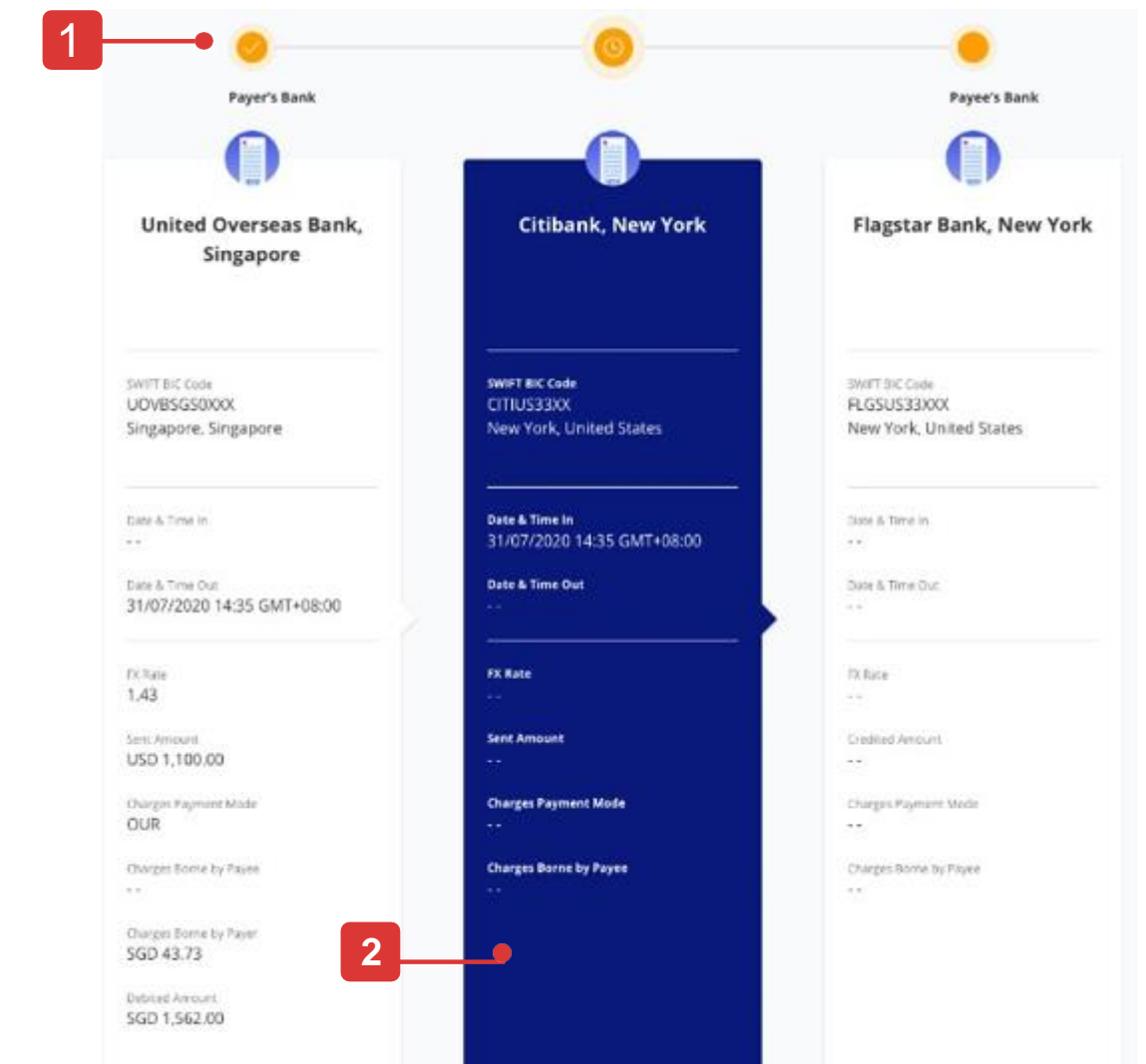
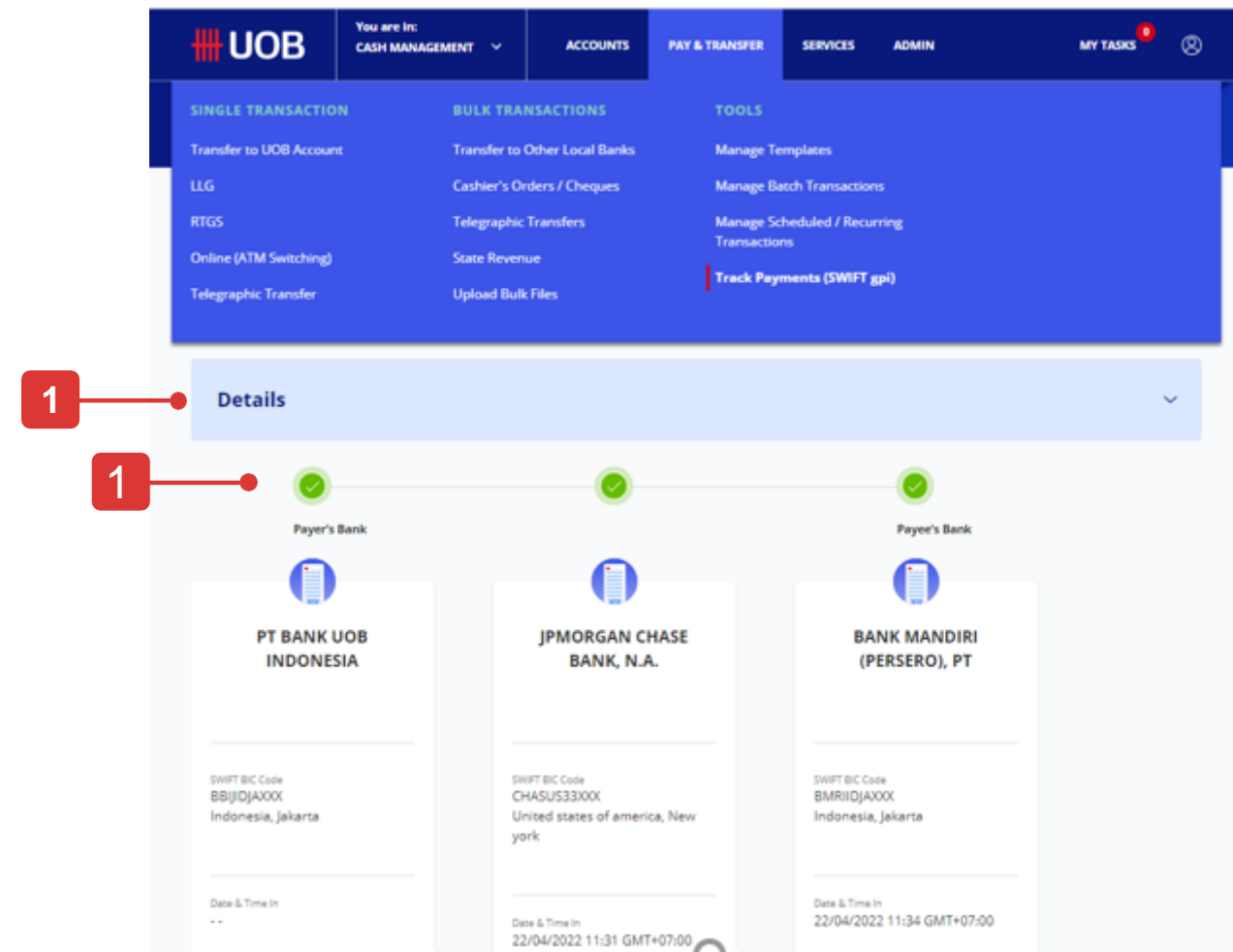
Payee	Transaction Currency	Transaction Amount	Transfer Date	SWIFT Tracking Number (UETR)	Customer Reference	SWIFT gpi Status	Action
MR DUMMY 718294719 OCBCSGS0XXX	SGD	1956	24/01/2020	2402aeb6-3d1a-4801-bd04-cf7ce6c583de	FT20010001168641	On Hold	⋮
MR DUMMY 718294719 OCBCSGS0XXX	SGD	1955	24/01/2020	bffb1874-abbe-4749-ae22-dc909b69cd7b	FT20010001168535	On Hold	⋮
IAFT Unlike Txns 3519022182 IRVTUS30XXX	SGD	35.22	15/01/2020	07a5a270-1374-4bec-8694-1d623568d367	PY0000000003	In Progress	⋮
Zhang Xue Qi 456789123 IRVTUS30XXX	SGD	35.21	15/01/2020	85b86788-c301-4a7c-890d-a645c2081067	PY0000000002	In Progress	⋮

Below the table, there is a 'Back' button and the text '1 - 4 of 4 Transaction(s)'. A red box with the number '2' points to the 'Action' column of the second transaction row, which is linked to a 'Track Payments (SWIFT gpi)' button.

A 'Customise View' dialog box is open on the right side of the screen. It contains the text 'You can choose between 2 to 7 columns to display.' and a list of columns with checkboxes: Payee, Transaction Currency, Transaction Amount, Transfer Date, and SWIFT Tracking Number (UETR). All checkboxes are checked. The dialog box has 'Cancel', 'Clear', and 'Apply' buttons.

How to View the Transaction Details

1. The transaction status is displayed in the top summary section and on top of each bank name where the transaction is travelling to.
 - Green – completed
 - Orange – In progress/ On Hold
 - Red – Rejected
 - Grey – Not traceable (e.g. payment reaches a non- SWIFT Bank)
2. The blue column indicates where the payment is currently at.





RIGHT BY YOU